

Privacy Policy

Last Updated: December 2025

SiteSteady ("we," "us," or "our") operates the website sitesteady.co (the "Site"). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our Site or use our services.

Information We Collect

Information You Provide

When you interact with our Site or services, we may collect:

- **Contact Information:** Name, email address, phone number
- **Business Information:** Company name, website URL
- **Payment Information:** Billing address, payment method details (processed securely through our payment processor)
- **Communications:** Messages you send us through contact forms, email, or other channels

Information Collected Automatically

When you visit our Site, we may automatically collect:

- **Device Information:** Browser type, operating system, device type
- **Usage Data:** Pages visited, time spent on pages, referring website
- **IP Address:** Used for analytics and security purposes
- **Cookies:** Small data files stored on your device (see Cookie Policy below)

How We Use Your Information

We use the information we collect to:

- Provide, maintain, and improve our services
- Process transactions and send related information
- Respond to your inquiries and provide customer support
- Send administrative information, updates, and marketing communications
- Monitor and analyze usage patterns to improve user experience
- Protect against fraudulent or unauthorized activity
- Comply with legal obligations

Sharing Your Information

We do not sell your personal information.

We may share your information with:

- **Service Providers:** Third-party vendors who assist us in operating our business (payment processors, hosting providers, analytics services)
- **Legal Requirements:** When required by law, court order, or government request
- **Business Transfers:** In connection with a merger, acquisition, or sale of assets
- **With Your Consent:** When you have given us permission to share your information

Third-Party Services

Our Site may use the following third-party services:

- **Payment Processing:** Stripe (for secure payment handling)
- **Analytics:** Google Analytics (for website usage data)
- **Hosting:** Web hosting providers for Site operation
- **Communication:** Email service providers for correspondence

These third parties have their own privacy policies governing the use of your information.

Cookie Policy

We use cookies and similar technologies to:

- Remember your preferences
- Understand how you use our Site
- Improve your experience

Types of Cookies We Use

- **Essential Cookies:** Required for Site functionality
- **Analytics Cookies:** Help us understand Site usage
- **Marketing Cookies:** Used to deliver relevant content

You can control cookies through your browser settings. Disabling certain cookies may affect Site functionality.

Data Security

We implement reasonable security measures to protect your information, including:

- SSL encryption for data transmission

- Secure payment processing
- Regular security updates and monitoring

However, no method of transmission over the Internet is 100% secure, and we cannot guarantee absolute security.

Your Rights

Depending on your location, you may have the right to:

- **Access:** Request a copy of your personal information
- **Correction:** Request correction of inaccurate information
- **Deletion:** Request deletion of your personal information
- **Opt-Out:** Unsubscribe from marketing communications

To exercise these rights, contact us at the information provided below.

California Residents

If you are a California resident, you have additional rights under the California Consumer Privacy Act (CCPA):

- Right to know what personal information is collected
- Right to know if personal information is sold or disclosed
- Right to opt-out of the sale of personal information
- Right to non-discrimination for exercising your rights

We do not sell personal information.

Children's Privacy

Our Site and services are not directed to individuals under 18. We do not knowingly collect personal information from children. If you believe we have collected information from a child, please contact us immediately.

Changes to This Policy

We may update this Privacy Policy from time to time. The updated version will be indicated by the "Last Updated" date. We encourage you to review this policy periodically.

Contact Us

SiteSteady

Website: sitesteady.co

Email: hello@sitesteady.co

By using our Site or services, you acknowledge that you have read and understood this Privacy Policy.